

All **PSLs** at Soldier Field are owned by current Season Ticket Holders so the Bears PSL Marketplace is an EASY way for PSL owners to sell and a SAFE way for fans to purchase PSLs. PSL transfers completed through the Bears PSL Marketplace are accepted each year from February 1 to June 10. For more information, visit [ChicagoBears.com/Tickets](http://ChicagoBears.com/Tickets).

If you have **QUESTIONS** on gameday about the United Club, please visit our Concierge Desks. On non-gamedays the Bears Premium Hospitality Team can be reached at (888) 79-BEARS (23277) ext. 3 or at [ClubSeats@Bears.NFL.net](mailto:ClubSeats@Bears.NFL.net).

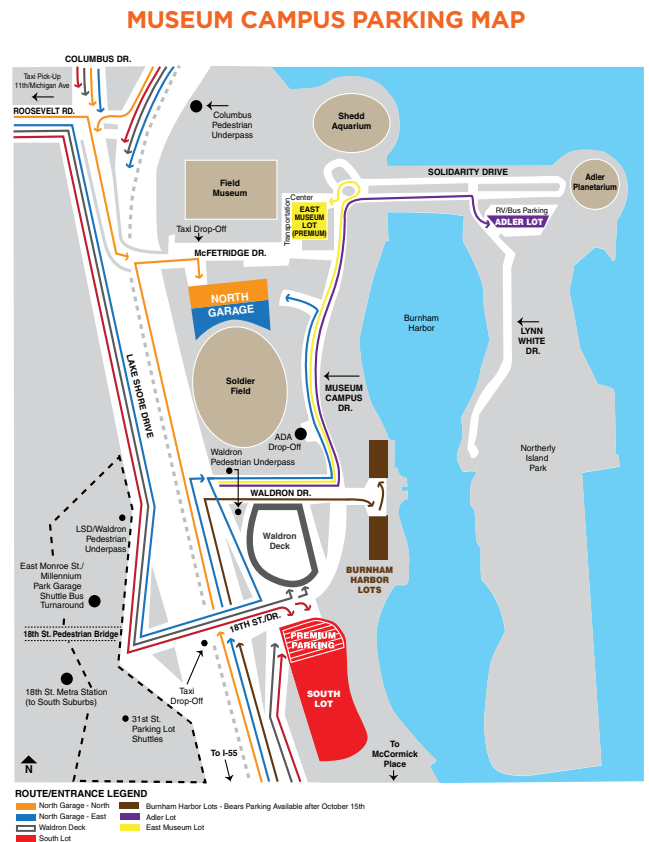
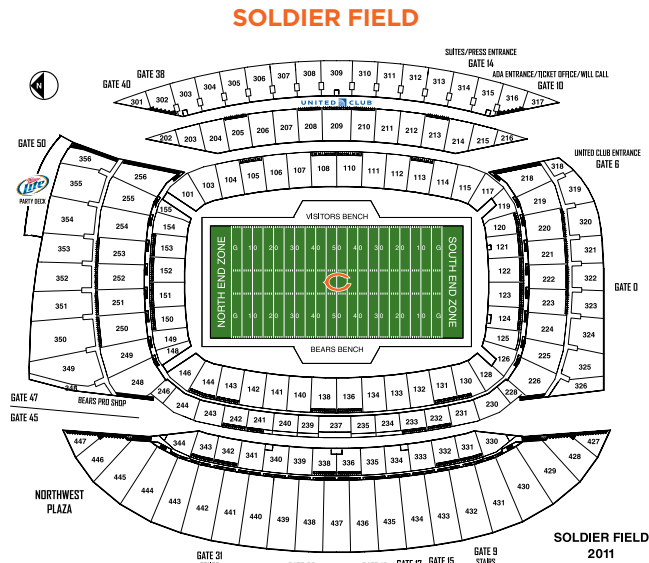
Club Seat ticket holders must present a United Club **RE-ENTRY PASS** along with their game ticket to re-enter the United Club on gameday. Re-Entry Passes are given out upon exiting the United Club by Monterrey Guest Service Personnel.

To request **SECURITY ASSISTANCE** from your seat, text the keyword "BEARS" followed by a space, and describe the issue and location to 69050 or call (312) 235-7999 and security will be dispatched to address the situation. Monterrey Security provides all security personnel throughout the Club wearing red jackets on Bears gamedays.

**SMOKING POLICY** - The Smoke-Free Illinois Act prohibits smoking in Soldier Field for Bears games. In consideration of the comfort of all ticket holders, we ask for your cooperation. There are no designated smoking areas inside the stadium, and re-entry is prohibited. The smoking policy will be strictly enforced. First-time violators of the smoking policy will be asked to exchange their ticket for a "Smoking Violation Ticket". Any guest refusing to exchange their ticket will be ejected from the stadium. If a guest with a smoking violation ticket is then smoking in the stadium for a second time, he or she will be ejected. Repeated violations can result in the forfeiting of season ticket privileges.

There are 131 **TELEVISIONS** in the United Club, including two 20-foot screens in the Club 100 Level buffet area.

The Chicago Bears **WEBSITE** features a section dedicated to Club Seat Season Ticket Holders at [ChicagoBears.com/tickets/ClubSeatSTHnews.asp](http://ChicagoBears.com/tickets/ClubSeatSTHnews.asp) for the latest Club Seat information, upcoming important dates and the buffet menu for each game. General Information about the United Club can be found at [ChicagoBears.com/Tickets/Club.asp](http://ChicagoBears.com/Tickets/Club.asp).



## IMPORTANT PHONE NUMBERS/ADDRESSES

**Bears Administrative Office**  
(847) 295-6600  
Halas Hall, 1920 Football Drive, Lake Forest, IL 60045  
[ChicagoBears.com](http://ChicagoBears.com)

**Soldier Field (SMG)**  
(312) 235-7000  
1410 S. Museum Campus Drive, Gate 14, Chicago, IL 60605  
[SoldierField.net](http://SoldierField.net)

**Bears Premium Hospitality Team**  
(888) 79-BEARS ext. 3  
[ClubSeats@Bears.NFL.net](mailto:ClubSeats@Bears.NFL.net)

**Bears Pro Shop**  
(312) 235-7205  
(866) 805-8555 - Customer Service  
[ChicagoBears.com](http://ChicagoBears.com)

**Bears Ticket Office**  
(847) 615-BEAR (2327)  
[TicketOffice@Bears.NFL.net](mailto:TicketOffice@Bears.NFL.net)

**Soldier Field Lost & Found**  
(312) 235-7000

**Standard Parking**  
(312) 235-7724  
[SoldierFieldParking.com](http://SoldierFieldParking.com)

**Soldier Field Gameday Security Hotline**  
(312) 235-7999  
Text 69050  
Text the keyword "BEARS" followed by a space, and describe the issue and location where assistance is needed

## 2011 REGULAR SEASON SCHEDULE

| SUN | SEP | 11 | FALCONS*             | NOON   | FOX  |
|-----|-----|----|----------------------|--------|------|
| Sun | Sep | 18 | @ New Orleans        | Noon   | FOX  |
| SUN | SEP | 25 | PACKERS*             | 3:15PM | FOX  |
| SUN | OCT | 2  | PANTHERS*            | NOON   | FOX  |
| Mon | Oct | 10 | @ Detroit            | 7:30pm | ESPN |
| SUN | OCT | 16 | VIKINGS*             | 7:20PM | NBC  |
| Sun | Oct | 23 | @ Tampa Bay (London) | Noon   | FOX  |
| Sun | Oct | 30 | Bye Week             |        |      |
| Mon | Nov | 7  | @ Philadelphia       | 7:30pm | ESPN |
| SUN | NOV | 13 | LIONS**              | NOON   | FOX  |
| SUN | NOV | 20 | CHARGERS**           | 3:15PM | CBS  |
| Sun | Nov | 27 | @ Oakland**          | 3:05pm | FOX  |
| SUN | DEC | 4  | CHIEFS**             | NOON   | CBS  |
| Sun | Dec | 11 | @ Denver **          | 3:05pm | FOX  |
| SUN | DEC | 18 | SEAHAWKS             | NOON   | FOX  |
| Sun | Dec | 25 | @ Minnesota **       | 7:20pm | NBC  |
| Sun | Jan | 1  | @ Green Bay**        | Noon   | FOX  |

All games Central Time; **HOME GAMES IN CAPS**  
\*Bears Ultimate Tailgate - 2 hours prior to kickoff on Southeast Lawn  
\*\*Game time subject to change

# UNITED CLUB


## 2011 INFORMATION GUIDE

A **CHASE ATM** is located on the Club 300 Level behind Section 314 near the south bank of elevators. Another ATM is located on the Club 100 Level at the north end near the restrooms. Four other Chase ATMs are in Soldier Field, with the closest to the United Club in the South Courtyard.

**BEARS BUCKS** gift certificates are available for purchase at Store.ChicagoBears.com, the Bears online team store. Bears Bucks come in \$10 increments and are accepted same as cash at all food, beverage and retail locations for Bears games at Soldier Field.

The United Club offers a pregame **BUFFET** for Club Seat ticket holders. Reservations are strongly recommended, however walk-up seating is available. The buffet costs \$55 per-person. The buffet area, located on the Club 100 Level, is open to all Club Seat ticket holders after the 2nd quarter of each game for a la carte service. Visit ChicagoBears.com/Tickets/ClubSeatSTHNews.asp for each home game's buffet menu.

The Chicago Bears have staff available to assist Club Seat ticket holders on gamedays at **CONCIERGE DESKS** located at the north and south ends of the Club 100 Level.

For your convenience, all major **CREDIT CARDS** and  **paypass** are accepted at all permanent concession stands, bars and Bears Pro Shops in the general stadium areas and the United Club. Major credit cards are also accepted at merchandise portables. Credit cards are not accepted for in-seat vendors or food and beer portables.

Four **ESCALATORS** are available to Club Seat ticket holders for access to the seating sections on the Club 200 and 300 Levels.

There is a **FIRST-AID** station located at the north end of the Club 300 Level across from the elevators.

| For 2011 home games, the United Club HOURS are: |            |                      |                  |                  |                  |
|---|------------|----------------------|------------------|------------------|------------------|
| KICKOFF   | DOORS OPEN | ALCOHOL SERVICE ENDS | CLUB 300 CLOSSES | CLUB 200 CLOSSES | CLUB 100 CLOSSES |
| 12:00 PM  | 10:00 AM   | 4:00 PM              | 4:00 PM          | 4:30 PM          | 5:00 PM          |
| 3:15 PM   | 1:15 PM    | 7:15 PM              | 7:15 PM          | 7:45 PM          | 8:00 PM          |
| 7:00 PM   | 5:00 PM    | 10:30 PM             | 10:30 PM         | 10:45 PM         | 11:00 PM         |
| 7:20 PM   | 5:20 PM    | 11:15 PM             | 11:15 PM         | 11:30 PM         | 11:45 PM         |
| 7:30 PM   | 5:30 PM    | 11:15 PM             | 11:15 PM         | 11:30 PM         | 11:45 PM         |

All times are subject to change at the discretion of management.

There are three **FAMILY RESTROOMS** inside the United Club - one on the south end of the Club 100 Level and two on the Club 200 Level (one at the north end, one at the south end). Family restrooms are restricted to ticket holders with small children.

With Bears **FANVISION** the game's in your hands! You get incredible features like instant replay, stats, live out-of-town games, NFL RedZone, and fantasy football updates - all while you're at the stadium. Buy yours today for the 2011 season at www.fanvision.com or on gameday at the stadium.

Club Seat ticket holders are encouraged to use **GATE 6** (southeast) or **GATE 38** (northeast) to enter the stadium. Access to the stadium is also available through the 3rd level of the North Garage. When leaving the stadium, we suggest Club Seat ticket holders use the exterior stairs outside the Club 300 Level. The United Club and all stadium **GATES** open two hours prior to kickoff.

To make your gameday experience more enjoyable, Monterrey **GUEST SERVICE PERSONNEL** are positioned throughout the United Club to assist Club Seat ticket holders.

Two **MARCHES**, or open kitchens, greet fans entering the North or South ends of the Club 100 Level. The South Marche will feature a new Asian Station with Stir-fry, Rangoons and Pot Stickers. Also at the South Marche Bar area will be the BBQ Zone featuring a BBQ Platter of Brisket, Ribs, Smoked Sausage and Chicken with all of the traditional sides. A new item to be featured on the North Marche will be a deep-dish Italian Beef Pizza to go along with the Specialty Wings. New for both Marche locations will be a Breaded Steak Sandwich to go along with the returning favorites, Half Pound Burger, Buffalo Chicken Sandwich, Coney Dog, Super Breakfast Bowl and Chicken Tenders with Fries. On the Club 300 level at Sections 302 and 316 will be the new Burger Zones with up-scale topped Burgers, housemade Stadium Chips and a Toppings Bar. Portables at 314 and 304 will serve Sliders with your choice of Buffalo Chicken, Pulled Pork, Sloppy Joes or BBQ Chicken.

The United Club features a variety of **MENU ITEMS** offered at the concession stands and the two Marches. A full list of all the menu items from A-to-Z is provided in the inset of this guide and is also available online at ChicagoBears.com/tickets/club.asp.

| ITEM   | LOCATION   |
|--|--|
| ASIAN SPECIALTY                                      | South Marche   |
| BBQ BRISKET SANDWICH                                 | 209, 308, 310  |
| BBQ PLATTER  | South Marche Bar   |
| BEEF STEW  | 206, 310   |
| BRATWURST  | 209, 306, 307, 316, North Marche, South Marche                       |
| BREADED STEAK SANDWICH                               | North Marche, South Marche   |
| BREAKFAST BOWL                                       | North Marche, South Marche   |
| CHICKEN SANDWICH (Buffalo-style)                     | 204, 214, 302, 316, North Marche, South Marche                       |
| BURRITO  | 311, North Marche, South Marche                                      |
| CANDY  | 205, 213, 306, 312   |
| CHICKEN CAESAR WRAP                                  | 205, 213   |
| CHICKEN WINGS - (Buffalo / BBQ, Garlic-Parmesan)     | North Marche   |
| COBB SALAD   | 205, 213, 302, 316   |
| GOURMET TOPPED BURGERS                               | 302,316  |
| HALF POUND CHEESEBURGER                              | 204, 214, North Marche, South Marche, East Colonnade                 |
| CHEESECAKE   | 204, 205, 213, 214, 302, 316   |
| CHICKEN BREAST SANDWICH                              | 204, 214, 302, 316   |
| CHICKEN TENDERS                                      | 204, 214, 302, 316, North Marche, South Marche                       |
| CHILI BOWL   | 306, 312   |
| STADIUM CHILI-MAC                                    | 310, Club 100 Level - Center Oval                                    |
| COOKIE   | 205, 213, 302, 306, 312, 316   |
| DESSERT CART (Eli's)                                 | 211  |
| DIBS (Crunch or Mint)                                | 205, 213, 302, 316   |
| FRIES (Regular, Chili, Cheese, Garlic, Sweet Potato) | 204, 214, 216, 302, 316, North Marche, South Marche                  |
| FROZEN LEMONADE                                      | North Marche, South Marche   |
| HAM, PROVOLONE and GIARDIERA SANDWICH                | 205, 213, 302, 316   |
| HOT DOG  | 204, 206, 214, 216, 303, 306, 312, 315, Club 100 Level - Center Oval |
| FOOTLONG CONEY DOG                                   | 306, 312, North Marche, South Marche                                 |
| ITALIAN BEEF   | 205, 213, 302, 306, 312, 316, Club 100 Level - Center Oval           |
| ITALIAN BEEF/SAUSAGE COMBO                           | 306, 312   |
| ITALIAN BEEF PIZZA                                   | 302, 316, North Marche   |
| ITALIAN SAUSAGE                                      | 306, 312   |
| ITALIAN SAUSAGE (Footlong)                           | 302, 316   |
| KIELBASA (Footlong)                                  | 209, 307   |
| MEATBALL HOAGIE                                      | 205, 213, 302, 316   |
| NACHOS (Tray / Supreme)                              | 204, 214, 302, 306, 312, 316, North Marche, South Marche             |
| PHILLY CHEESESTEAK                                   | 204, 214   |
| PIZZA (Cheese / Meatlovers)                          | 205, 213, 302, 316, North Marche, South Marche                       |
| POPCORN  | 213, 302, 316  |
| PRETZEL (Super)                                      | 205, 306, 312, North Marche, South Marche                            |
| PRIME RIB SANDWICH                                   | 209, 308, 310  |
| PULLED PORK  | 205, 213, 306, 312   |
| SLIDERS  | 304, 314   |
| STADIUM CHIPS  | 302,316, Club 100 Level - Center Oval                                |
| VEGGIE BURGER  | 204, 214   |

Club Seat ticket holders can enter a complimentary **MERCHANDISE DRAWING** on gamedays at one of the Conciierge Desks on the Club 100 Level for a chance to win Bears autographed items. All entry forms are due before the end of halftime.

All TVs in the United Club have the **NFL SUNDAY TICKET** and **NFL REDZONE**. These channels broadcast all NFL games and key moments from each game, live as they happen. Please visit one of the Conciierge Desks for a channel guide or if you would like to watch a specific game.

Chicago Bears merchandise is available in the United Club **PRO SHOP** located at the south end of the Club 100 Level. A merchandise stand is also located at the north end of the Club 100 Level. The main Bears Pro Shop is located in the northwest corner of the stadium, on the 100 mezzanine level across from the Veteran's Memorial water wall.

The Bears **PSL MARKETPLACE** is the OFFICIAL website to buy or sell Bears Permanent Seat Licenses!